

Ndlambe communication regarding water situation in Ward 3&4

INTRODUCTION

Ward 3&4 have endured water shortages for an extended period.

Ndlambe is sensitive and aware of the hardship caused to our communities and business.

BACKGROUND

Ndlambe as water service authority endeavored to support the current appointed and responsible water service provider (Amatola Water) in an effort to ensure adequate water to our communities.

A formal multi party agreement was entered into between Ndlambe municipality, Amatola water, Department of water and sanitation and specialists from the community. After two years Ndlambe came to the conclusion that adequate water production is unlikely to be provided by the current water service provider

PROGRESS MADE

Ndlambe council took a decision during 2023 to replace the water service provider and to take the responsibility to run the facilities.

Ownership of the facilities were established and Ndlambe started with actions to transfer the facilities to Ndlambe.

The process to effect the required changes is complex, formal and dependent on government process and protocol.

Once the facilities is transferred to Ndlambe, agreements can be concluded to secure funding and investment.

Relevant government agencies are informed and involved in the process.

INTERRIM MEASURES

- Water tanks are placed in some strategic points
- Water tankers are transporting water
- Communities are recommended to install water tanks to reduce their dependency
- Water leaks are being repaired on an urgent basis

IN THE MEANTIME

Ndlambe, Water Management Committee and Technical task team will continue to provide support to Amatola in an effort to ensure the best possible service to our communities.

Our communities are requested to remain calm and be assured that Ndlambe is serious to resolve the very critical aspect of water provision to our communities of the desired volume, quality and in a social and environmentally responsible manner.

FUTURE COMMUNICATION

Ndlambe will keep stakeholders and communities informed about progress.